



INFO NOTE FOR PASSENGERS ARRIVING OR DEPARTING FROM RWANDA

ARRIVAL

As part of Government measures to prevent the spread of COVID-19, the following is mandatory upon entry into Rwanda as of 15 December 2020:

- All travelers arriving in Rwanda must have a negative COVID-19 certificate. The only accepted test is a SARS-CoV 2 Real Time Polymerase Chain Reaction (RT-PCR) performed within 120 hours prior to departure (meaning travelers must be tested and get results within 5 days of their first flight). Other tests, such as Rapid Diagnostics Test (RDTs), are not accepted. **COVID-19 Test is not mandatory for accompanied children under 5 years.**
- All travelers arriving in Rwanda must complete the passenger locator form and upload the COVID-19 test certificate before heading to the airport. Please see passenger locator form and list of designated transit hotels on www.rbc.gov.rw.
- All travelers arriving or transiting for up to 24 hours through Rwanda will be screened upon entry and take a second RT-PCR test to confirm the negative results of the test done on arrival. Sample collection will be conducted to the airport upon arrivals.
- Travelers will be tested for COVID-19 upon arrival at the airport and the payment of 60 USD (50USD for covid-19 test and 10USD for specific logistics to the airport) will be done as per the indications of the passenger locator form. For passengers who opt for a cash payment at arrival, the balance will be given in Local currency (FRW). **The passenger who wouldn't use the payment methods on the passenger locator form may be required to pay again at arrival and claim for refund for any previous payment made.**
- All travelers transiting/connecting who are not leaving airport and those who will leave airport for less than 24 hours will be screened upon entry and not required to take a second test until their connecting flight (This is not applicable for transiting passengers by land border, in that case, passengers will be tested and waiting for the results from transit hotels before transiting by land border).
- All travelers are required to wait 24 hours for the results of their COVID-19 test in a designated transit hotel. All COVID-19 prevention measures announced by the Ministry of Health must be respected during waiting period.
- The Government of Rwanda has negotiated special rates at designated transit hotels for the 24 hour waiting period. Should a guest wish to remain in the hotel after receiving negative test results, they are welcome to extend their stay at the hotel's applicable rates.

DESIGNATED HOTELS

Once at the hotel, the process is as following:

- Test results will be checked on RBC website of covid-19 results portal by using phone number and code received when submitted Passenger Locator Form prior to departures or by SMS or email, and the turnaround time for results is **24hrs from the time a sample is collected**. If the results are not out and you are beyond 24 hours, please contact the hotel reception for quick follow up.
1. Upon receiving a negative test result, travelers will be invited to check out or may extend their stay in the same hotel at applicable hotel rates.
 2. If a traveler's test result is positive for COVID-19 (even if asymptomatic) while in Rwanda, they will be treated as indicated in the National Covid-19 Management Guidelines until they have fully recovered, **at their own cost**. We encourage all travelers to have international travel insurance.

DEPARTURE:

- All travelers departing from Rwanda must test negative for COVID-19. The only accepted test is a SARS-CoV 2 Real Time Polymerase Chain Reaction (RT-PCR) performed within 120 hours before departure. Other tests, such as Rapid Diagnostics Test (RDTs), are not accepted. **COVID-19 Test is not mandatory for accompanied children under 5 years**. We encourage travelers to book and pay for their tests at least 2 days prior to departure through the online platform available on www.rbc.gov.rw
- All travelers are required to wait **48 hours** for the results of their COVID-19 test from the time of sample collection.
- Travelers are advised to check with airlines about the COVID-19 requirements with final destination and/or transiting countries if required.
- Travelers are not allowed to go to the airport without negative COVID-19 PCR test results, if the results are not yet out within 48 hours as mentioned above, if the results are not out and you are beyond 48 hours, please contact BIOS LAB HELP DESK on (+250) 787243836 or (+250) 788793446 or (+250) 784026239.
- If travelers test results are positive for COVID-19 (even if asymptomatic) while in Rwanda, they will be treated as indicated in the National Covid-19 Management Guidelines until they have fully recovered, **at their own cost**. We encourage all travelers to have international travel insurance.

REMINDER

The preventive measures announced by the Ministry of Health must be observed by all, especially frequent hand-washing, proper wearing of face masks in public, and maintaining safe physical distance from others (at least one meter apart). For more details about COVID-19 clinical management guidelines, please visit www.rbc.gov.rw.

EMERGENCY CONTACT INFORMATION

- Toll free number: 114
- RBC Medical Team on Duty at Airport 24/7: (+250) 781415724
- Email: covid@rbc.gov.rw

Once again, we thank you for your cooperation in the fight against COVID-19.